**Use-Case Name:** Consult **ID:** 5 **Importance Level:** High

**Primary Actor:** Student, Consultant **Use Case** **Type:** Detail, Essential

**Stakeholders and Interests:**

Student and Consultant have a consult session.

**Brief Description:** This use case allows the student and consultant to have a consult session.

**Trigger:**

Student and consultant should click on “start session”.

**Type:**

External

**Relationships:**

Association: student, consultant

**Normal Flow of Events:** 1. Student and consultant click on the “Start session’ button on home page 2. They will be redirected to the Chat page 3. If consultant is not online the 3-1: absent consultant exceptional subflow is performd. If consultant is online, They start the consult by typing messages or voice and video calls. 4. They get notified about the end of session 5 minutes before the end 5.The connection between student and consultant is automatically closed after the end of session. 6. Student is redirected to the feedback page 7.Consultant is redirected to home page.

**Sub Flows:**

**Alternate/Exceptional Flows:** 3-1 absent consultant student will get 1 extra session for free.